```
1   <!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Strict//EN" "http://www.w3.org/TR/xhtml11/DTD/xhtml1-strict.dtd">
2   <html xmlns="http://www.w3.org/1999/xhtml">
3
4
5
6
7
8
9   <head>
10   <title>
11    New Ticket
12    – tt
13   </title>
14   <meta http-equiv="Content-Type" content="text/html; charset=UTF-8" />
15   <meta http-equiv="X-UA-Compatible" content="IE=edge" />
16   <!--[if IE]><script type="text/javascript">
17   if (/^_msie303:/.test(window.location.hash))
18    window.location.replace(window.location.hash.replace(/^#__msie303:/, '#'));
19   </script><![endif]-->
20   <link rel="start" href="/projects/tt/wiki" />
21   <link rel="search" href="/projects/tt/search" />
22   <link rel="stylesheet" href="/projects/tt/chrome/common/css/trac.css" type="text/css" />
23   <link rel="stylesheet" href="/projects/tt/chrome/common/css/ticket.css" type="text/css" />
24   <link rel="stylesheet" href="/projects/tt/chrome/common/css/jquery-ui.css" type="text/css" />
25   <link rel="stylesheet" href="/projects/tt/chrome/common/css/jquery-ui-addons.css" type="text/css" />
26   <link rel="stylesheet" href="/projects/tt/chrome/dynfields/layout.css" type="text/css" />
27   <link rel="help" href="/projects/tt/wiki/TracGuide" />
28   <link rel="icon" href="/projects/tt/chrome/common/trac.ico" type="image/x-icon" />
29   <style id="trac-noscript" type="text/css">.trac-noscript { display: none !important }</style>
30   <link type="application/opensearchdescription+xml" rel="search" href="/projects/tt/search/opensearch" title="Search tt" />
31   <script type="text/javascript">
32   var auto_preview_timeout=2.0;
33   var form_token="fe485817074d0f21cccde490e";
34   var jquery_ui={"ampm":false,"date_format":"mm/dd/y","day_names":{"abbreviated":["Sun","Mon","Tue","Wed","Thu","Fri","Sat"],"narrow":["Su"
35   var triggers={"bugcat":[{"msg":"","op":"validate","rule_name":"ValidateRule","target":"bugcat","trigger":"bugcat","value":"pick one","when"
36   </script>
37   <script type="text/javascript" charset="utf-8" src="https://ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
38   <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/common/js/babel.js"></script>
39   <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/common/js/trac.js"></script>
40   <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/common/js/search.js"></script>
41   <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/common/js/folding.js"></script>
42   <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/common/js/wikitoolbar.js"></script>
43   <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/common/js/resizer.js"></script>
44   <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/common/js/auto_preview.js"></script>
45   <script type="text/javascript" charset="utf-8" src="https://ajax.googleapis.com/ajax/libs/jqueryui/1.11.4/jquery-ui.min.js"></script>
46   <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/common/js/jquery-ui-addons.js"></script>
```

```
47  <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/common/js/jquery-ui-i18n.js"></script>
48  <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/billing/add hours from comment.js"></script>
49  <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/billing/change layout.js"></script>
50  <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/billing/billing/ticket.js"></script>
51  <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/dynfields/dynfields.js"></script>
52  <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/dynfields/rules.js"></script>
53  <script type="text/javascript" charset="utf-8" src="/projects/tt/chrome/dynfields/layout.js"></script>
54  <script type="text/javascript">
55  jQuery("#trac-noscript").remove();
56  jQuery(document).ready(function($) {
57    $(".trac-autofocus").focus();
58    $(".trac-target-new").attr("target", "_blank");
59    if ($.ui) { /* is jquery-ui added? */
60      $(".trac-datepicker:not([readonly])").prop("autocomplete", "off").datepicker();
61      $(".trac-datetimepicker:not([readonly])").prop("autocomplete", "off").datetimepicker();
62      $("#main").addClass("trac-nodatetimehint");
63    }
64    $(".trac-disable").disableSubmit(".trac-disable-determinant");
65    setTimeout(function() { $(".trac-scroll").scrollToTop() }, 1);
66    $(".trac-disable-on-submit").disableOnSubmit();
67  });
68  </script>
69  <script type="text/javascript">
70  jQuery(document).ready(function($) {
71    $("div.description").find("h1,h2,h3,h4,h5,h6").addAnchor(_("Link to this section"));
72    $(".foldable").enableFolding(false, true);
73    $("#propertyform").autoSubmit({preview: '1'}, function(data, reply) {
74      $('#ticket').replaceWith(reply);
75    }, "#ticket .trac-loading");
76  });
77  </script>
78  </head>
79  <body>
80  <div id="banner">
81  <div id="header">
82  <a id="logo" href="/projects/tt"><img src="/projects/tt/chrome/site/TrackTrans Logo resized.PNG" alt="TrackTrans Ltd" height="126" width=
83  </div>
84  <form id="search" action="/projects/tt/search" method="get">
85  <div>
86    <label for="proj-search">Search:</label>
87    <input type="text" id="proj-search" name="q" size="18" value="" />
88    <input type="submit" value="Search" />
89  </div>
90  </form>
91  <div id="metanav" class="nav">
92  <ul>
```

```
 93      <li class="first">logged in as <span class="trac-author-user">Adrian Heath</span></li><li><form action="/projects/tt/logout" class="trac-l
 94      </ul>
 95    </div>
 96  </div>
 97  <div id="mainnav" class="nav">
 98    <ul>
 99      <li class="first"><a href="/projects/tt/wiki">Wiki</a></li><li><li><a href="/projects/tt/timeline">Timeline</a></li><li><li><a href="/projects/tt/
100    </ul>
101  </div>
102  <div id="main">
103    <div id="ctxtnav" class="nav">
104      <h2>Context Navigation</h2>
105      <hr />
106    </div>
107    <div id="content" class="ticket">
108      <h1>
109        Create New Ticket
110      </h1>
111      <form method="post" id="propertyform" action="/projects/tt/newticket#ticket"><div><input type="hidden" name="__FORM_TOKEN" value="fe45817(
112        <div>
113          <div id="modify">
114            <fieldset id="properties">
115              <legend>
116                Properties
117              </legend>
118              <table class="trac-properties">
119                <col class="th" /><col class="td" /><col class="th" /><col class="td" />
120                <tr>
121                  <th><label for="field-summary">Summary:</label></th>
122                  <td class="fullrow" colspan="3">
123                    <input type="text" id="field-summary" name="field_summary" class="trac-autofocus" />
124                  </td>
125                </tr>
126                <tr>
127                  <th>
128                    <label for="field-reporter">
129                      Reporter:
130                    </label>
131                  </th>
132                  <td class="fullrow" colspan="3">
133                    <input type="text" id="field-reporter" name="field_reporter" value="adrian" />
134                  </td>
135                </tr>
136                <tr>
137                  <th class="trac-textarea"><label for="field-description">Description:</label></th>
138                  <td class="fullrow" colspan="3">
```

```
139        <label for="field-description" id="field-description-help">You may use <a tabindex="42" href="/projects/tt/wiki/WikiFormatti|
140        <textarea id="field-description" name="field_description" class="wikitext trac-fullwidth trac-resizable" rows="10" cols="68";
141    </textarea>
142            </td>
143        </tr>
144        <tr>
145        <th class="col1">
146        <label for="field-type">Type:</label>
147        </th>
148        <td class="col1">
149        <select id="field-type" name="field_type">
150        <option value="defect">defect</option><option value="enhancement">enhancement</option><option selected="selected" value
151        </select>
152        </td>
153        <th class="col2">
154        <label for="field-priority">Priority:</label>
155        </th>
156        <td class="col2">
157        <select id="field-priority" name="field_priority">
158        <option value="Un-Prioritised">Un-Prioritised</option><option value="ongoing">ongoing</option><option value="1">1</opt:
159        </select>
160        </td>
161    </tr><tr>
162        <th class="col1">
163        <label for="field-milestone">Milestone:</label>
164        </th>
165        <td class="col1">
166        <select id="field-milestone" name="field_milestone">
167        <option></option>
168        <optgroup label="Open (by due date)">
169        <option value="March 2019 release">March 2019 release</option><option value="July 2019 Release">July 2019 Release</o|
170        </optgroup>
171        </select>
172        </td>
173        <th class="col2">
174        <label for="field-component">Component:</label>
175        </th>
176        <td class="col2">
177        <select id="field-component" name="field_component">
178        <option value="Admin">Admin</option><option value="Android">Android</option><option value="Assisting">Assisting</optio|
179        </select>
180        </td>
181    </tr><tr>
182        <th class="col1">
183        <label for="field-version">Version:</label>
184        </th>
```

```
185        <td class="col1">
186        <select id="field-version" name="field_version">
187        <option></option>
188        <option value="Dev TMS">Dev TMS</option><option value="RC TMS">RC TMS</option>
189        </select>
190        </td>
191        <th class="col2">
192        <label for="field-keywords">Keywords:</label>
193        </th>
194        <td class="col2">
195        <input type="text" id="field-keywords" name="field_keywords" />
196        </td>
197        </tr><tr>
198        <th class="col1">
199        <label for="field-cc">Cc:</label>
200        </th>
201        <td class="col1">
202        <span>
203        <input type="text" id="field-cc" title="Space or comma delimited email addresses and usernames are accepted." l
204        </span>
205        </td>
206        <th class="col2">
207        <label for="field-bugcat">Bug Type:</label>
208        </th>
209        <td class="col2">
210        <select id="field-bugcat" name="field_bugcat">
211        <option></option>
212        <option value="Calculation / filter error">Calculation / filter error</option><option value="Communication error">Commu
213        </select>
214        </td>
215        </tr><tr>
216        <th class="col1">
217        <label for="field-call_issue">Call Issue:</label>
218        </th>
219        <td class="col1">
220        <select id="field-call_issue" name="field_call_issue">
221        <option></option>
222        <option value="KN Issue">KN Issue</option><option value="Data Correction/rollback">Data Correction/rollback</option><op
223        </select>
224        </td>
225        <th class="col2">
226        <label for="field-purchaseorder">Purchase Order:</label>
227        </th>
228        <td class="col2">
229        <input type="text" id="field-purchaseorder" name="field_purchaseorder" />
230        </td>
```

```
231        </tr><tr>
232        <th class="col1">
233            <label for="field-remaininghours">Remaining Hours:</label>
234        </th>
235        <td class="col2">
236            <input type="text" id="field-remaininghours" name="field_remaininghours" />
237        </td>
238        <th class="col2">
239            <label for="field-swc">SWC:</label>
240        </th>
241        <td class="col2">
242            <select id="field-swc" name="field_swc">
243                <option></option>
244                <option value="100+">100+</option><option value="1DCIVILS">1DCIVILS</option><option value="4TH GEN">4TH GEN</option><option><o
245            </select>
246        </td>
247        </tr><tr>
248        <th class="col1">
249            <label for="field-cost_agreed">Cost Agreed:</label>
250        </th>
251        <td class="col2">
252            <select id="field-cost_agreed" name="field_cost_agreed">
253                <option></option>
254                <option value="Agreed">Agreed</option><option value="Quote in Progress">Quote in Progress</option><option value="Non-Cl
255            </select>
256        </td>
257        <th class="col2">
258            <label for="field-customer">Customer:</label>
259        </th>
260        <td class="col2">
261            <select id="field-customer" name="field_customer">
262                <option></option>
263                <option value="*inactive customer*">*inactive customer*</option><option value="3UK">3UK</option><option value="BRG (62!
264            </select>
265        </td>
266        </tr><tr>
267        <th class="col1">
268            <label for="field-customerquote">Customer Quote:</label>
269        </th>
270        <td class="col2">
271            <input type="text" id="field-customerquote" name="field_customerquote" />
272        </td>
273        <th class="col2">
274            <label for="field-initialestimate">Specification Estimate:</label>
275        </th>
276        <td class="col2">
```

```
277             <input type="text" id="field-initialestimate" name="field_initialestimate" />
278         </td>
279     </tr><tr>
280         <th class="col1">
281             <label for="field-estimatedhours">Current Estimate:</label>
282         </th>
283         <td class="col1">
284             <input type="text" id="field-estimatedhours" name="field_estimatedhours" value="0" />
285         </td>
286         <th class="col2">
287             <label for="field-hours">Add Hours to Ticket:</label>
288         </th>
289         <td class="col2">
290             <input type="text" id="field-hours" name="field_hours" value="0" />
291         </td>
292     </tr><tr>
293         <th class="col1">
294             <label for="field-failtestingreason">Testing result issue:</label>
295         </th>
296         <td class="col1">
297             <select id="field-failtestingreason" name="field_failtestingreason">
298                 <option></option>
299                 <option value="Functionality">Functionality</option><option value="Next Stage">Next Stage</option><option value="Protot
300             </select>
301         </td>
302         <th class="col2">
303             <label for="field-internal">Internal?:</label>
304         </th>
305         <td class="col2">
306             <span>
307                 <input type="checkbox" id="field-internal" name="field_internal" value="1" />
308                 <input type="hidden" name="field_checkbox_internal" value="1" />
309             </span>
310         </td>
311     </tr><tr>
312         <th class="col1">
313             <label for="field-billable">Billable Work:</label>
314         </th>
315         <td class="col1">
316             <span>
317                 <input type="checkbox" id="field-billable" name="field_billable" checked="checked" value="1" />
318                 <input type="hidden" name="field_checkbox_billable" value="1" />
319             </span>
320         </td>
321         <th class="col2">
322             <label for="field-totalhours">Total Hours:</label>
```

```
323              </th>
324          <td class="col2">
325              <span id="field-totalhours">0</span><input type="hidden" name="field_totalhours" value="0" />
326          </td>
327          </tr>
328          </table>
329          </fieldset>
330
331     <script type="text/javascript">
332     jQuery(document).ready(function($) {
333       /* only enable control elements for the currently selected action */
334       var actions = $("#action input[name='action']");
335       function updateActionFields() {
336         actions.each(function () {
337           $(this).siblings().find("*[id]").enable($(this).checked());
338           $(this).siblings().filter("*[id]").enable($(this).checked());
339         });
340       }
341       actions.click(updateActionFields);
342       updateActionFields();
343     });
344     </script>
345     <fieldset id="action">
346      <legend>Action</legend>
347      <div>
348       <input type="radio" id="action_create" name="action" value="create" checked="checked" />
349       <label for="action_create">create</label>
350       <span class="hint">The status will be 'new'.</span>
351      </div><div>
352       <input type="radio" id="action_create_and_assign" name="action" value="create_and_assign" />
353       <label for="action_create_and_assign">assign</label>
354       to <select name="action_create_and_assign_reassign_owner" id="action_create_and_assign_reassign_owner"><option selected="selected" value=
355       <span class="hint">The owner will be the selected user.</span>
356      </div>
357     </fieldset>
358
359          </div>
360          </div>
361          <p>
362          <label>
363            <input type="checkbox" name="attachment" />
364            I have files to attach to this ticket
365          </label>
366          </p>
367          <div class="buttons">
368          <input type="submit" name="preview" value="Preview" />
```

```
369              <input type="submit" name="submit" value="Create ticket" class="trac-disable-on-submit" />
370            </div>
371          </form>
372          <div id="ticket" class="trac-content ticketdraft" style="display: none">
373        <div class="date">
374          <p><span class="trac-loading"></span><i>(ticket not yet created)</i></p>
375        </div>
376        <h2>
377          <a href="/projects/tt/ticket" class="trac-id">#</a>
378          <span class="trac-status">
379          </span>
380          <span class="trac-type">
381            <a href="/projects/tt/query?status=!closed&amp;type=task">task</a>
382          </span>
383        </h2>
384        <h1 id="trac-ticket-title" class="searchable">
385          <span class="summary"></span>
386        </h1>
387        <table class="properties">
388          <tr>
389            <th id="h_reporter">Reported by:</th>
390            <td headers="h_reporter" class="searchable"><span class="trac-author-user">Adrian Heath</span></td>
391            <th id="h_owner" class="missing">Owned by:</th>
392            <td headers="h_owner"></td>
393          </tr>
394          <tr>
395            <th id="h_priority" class="missing">
396              Priority:
397            </th>
398            <td headers="h_priority">
399            </td>
400            <th id="h_milestone" class="missing">
401              Milestone:
402            </th>
403            <td headers="h_milestone">
404            </td>
405          </tr><tr>
406            <th id="h_component">
407              Component:
408            </th>
409            <td headers="h_component">
410              <a href="/projects/tt/query?status=!closed&amp;component=webtms">webtms</a>
411            </td>
412            <th id="h_version" class="missing">
413              Version:
414            </th>
```

```
415        <td headers="h_version">
416        </td>
417      </tr><tr>
418        <th id="h_keywords" class="missing">
419          Keywords:
420        </th>
421        <td headers="h_keywords" class="searchable">
422        </td>
423        <th id="h_cc" class="missing">
424          Cc:
425        </th>
426        <td headers="h_cc" class="searchable">
427        </td>
428      </tr><tr>
429        <th id="h_bugcat" class="missing">
430          Bug Type:
431        </th>
432        <td headers="h_bugcat">
433        </td>
434        <th id="h_call_issue" class="missing">
435          Call Issue:
436        </th>
437        <td headers="h_call_issue">
438        </td>
439      </tr><tr>
440        <th id="h_purchaseorder" class="missing">
441          Purchase Order:
442        </th>
443        <td headers="h_purchaseorder">
444        </td>
445        <th id="h_remaininghours" class="missing">
446          Remaining Hours:
447        </th>
448        <td headers="h_remaininghours">
449        </td>
450      </tr><tr>
451        <th id="h_swc" class="missing">
452          SwC:
453        </th>
454        <td headers="h_swc">
455        </td>
456        <th id="h_cost_agreed" class="missing">
457          Cost Agreed:
458        </th>
459        <td headers="h_cost_agreed">
460        </td>
```

```
461        </tr><tr>
462        <th id="h_customer" class="missing">
463          Customer:
464        </th>
465        <td headers="h_customer">
466        </td>
467        <th id="h_customerquote" class="missing">
468          Customer Quote:
469        </th>
470        <td headers="h_customerquote">
471        </td>
472      </tr><tr>
473        <th id="h_initialestimate" class="missing">
474          Specification Estimate:
475        </th>
476        <td headers="h_initialestimate">
477        </td>
478        <th id="h_estimatedhours">
479          Current Estimate:
480        </th>
481        <td headers="h_estimatedhours">
482          0
483        </td>
484      </tr><tr>
485        <th id="h_hours"></th>
486        <th id="h_hours"></th>
487        <th id="h_failtestingreason" class="missing">
488          Testing result issue:
489        </th>
490        <td headers="h_failtestingreason">
491        </td>
492      </tr><tr>
493        <th id="h_internal">
494          Internal?:
495        </th>
496        <td headers="h_internal">
497          <a href="/projects/tt/query?status=!closed&amp;internal=0">no</a>
498        </td>
499        <th id="h_billable">
500          Billable Work:
501        </th>
502        <td headers="h_billable">
503          <a href="/projects/tt/query?status=!closed&amp;billable=1">yes</a>
504        </td>
505      </tr><tr>
506        <th id="h_totalhours">
```

```
507           Total Hours:
508        </th>
509        <td headers="h_totalhours">
510            0
511        </td>
512        <th class="missing">
513        </th>
514        <td>
515        </td>
516     </tr>
517  </table>
518  <div class="description">
519     <h3 id="comment:description">
520        Description
521     </h3>
522     <br style="clear: both" />
523  </div>
524 </div>
525 <div id="help"><strong>Note:</strong> See
526     <a href="/projects/tt/wiki/TracTickets">TracTickets</a> for help on using
527     tickets.</div>
528  </div>
529  </div>
530 <div id="footer" lang="en" xml:lang="en"><hr />
531 <a id="tracpowered" href="http://trac.edgewall.org/"><img src="/projects/tt/chrome/common/trac_logo_mini.png" height="30" width="107" alt='
532 <p class="left">Powered by <a href="/projects/tt/about"><strong>Trac 1.2.3</strong></a><br />
533 By <a href="http://www.edgewall.org/">Edgewall Software</a>.</p>
534 <p class="right">Visit the Trac open source project at<br /><a href="http://trac.edgewall.org/">http://trac.edgewall.org/</a></p>
535  </div>
536  </body>
537 </html>
```